

**RTI CELL
ISRO PROPULSION COMPLEX**

Mechanism for redressal of grievance

FOR PUBLIC:

1. CPGRAMS (<https://pgportal.gov.in>)
2. Pensioner's portal (<https://pensionersportal.gov.in>)

FOR EMPLOYEES OF IPRC:

1. Staff Grievance Committee

An internal Grievance Committee is constituted in the Centre to examine the grievance on service matters. The committee will meet at such intervals as is necessary to dispose of the cases and will make its recommendations to the Competent Authority. The Committee will hear the Grievances of the employees at a fixed time and date.

2. Liaison Cell

Liaison Cells for SC/ST/PWD/Ex-Servicemen/OBC/EWS have been set up separately for IPRC, Mahendragiri under the direct control of the Liaison Officer for enforcement of orders of reservation for Scheduled Castes / Scheduled Tribes, Persons with Disabilities, Ex-Servicemen, Other Backward Classes and Economically Weaker Sections Employees.

For employees & outsourced workers:

An Internal Complaints Committee was constituted in the Centre as a grievance redressal mechanism for handling cases of sexual harassment at workplace as per 'Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013. The committee consists of a Senior level woman employee with and one member from amongst non-governmental organization as mentioned in the Act.

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